

Captioned videos and television are integral to my deaf child. Although he wears a cochlear implant he uses captioning to clarify information he has missed. The most frustrating aspect is captioning that is pre-programmed and either runs way behind or way ahead of the speaker. We find some "older" programs are not captioned on cable. This is the exception, not the rule for the programs he watches. The biggest complaint is the inaccuracy of the captioning. Captioning is kept "on" on all of our televisions and videos, regardless of the viewer. Inaccuracies are caught by all hearing members of the family and frequently cause confusion for my child who is struggling to use it as an aid...to find it is inaccurate is frustrating for all.